



Satellite Phones Direct, LLC Instructions

Attached you will find a Customer Information sheet, an Order form, and a Globalstar Service Agreement. Please fill these out and Fax or Email a scanned copy to (770) 449-6828, or cs@spdirect.com. It is easier to fill them out online and then print (if you have a newer version of Adobe Reader), or if you prefer you may print them and fill them out manually.

Instructions for completing the GLOBALSTAR USA Satellite Service Agreement

You may complete the form either by typing in the fields and printing it, or by printing the form and complete manually. After completing the form, please fax to Satellite Phones Direct (SPD) at 770-449-6828 or scan and email to cs@spdirect.com. If you have questions, don't hesitate to contact us toll free at 888-684-3323.

EXISTING GLOBALSTAR ACCOUNT:

If you currently have other phones activated with Globalstar, and you wish to add the new phone(s) to this same account, please provide the account number or one of the current Globalstar phone numbers above the billing responsibility section.

BILLING RESPONSIBILITY:

Select the account type, "Gov't", "Consumer" or "Business". If this is a GSA activation, contact us for appropriate form.

Enter the first and last name of the billing contact for this activation. If a Business account, enter the business name.

PHYSICAL ADDRESS:

Enter the business address for gov't and business accounts, home address for consumer accounts.

BILLING ADDRESS:

If billing address is the same as physical address, click "Same as above".

If a gov't or business account and you are exempt from Federal tax, check the "Federal Tax Exempt" box. Fax us your tax exemption certificate with the completed Globalstar Service Agreement.

If the billing address is different than the physical address, provide billing address information.

If a Consumer account, provide "Date of Birth", "Social Security number", driver's license number/state or passport number, and "Employer". Prior to activation, Globalstar does a credit review. Based on this review, they may require a deposit or prepayment of fees prior to activation.

If a Business or Gov't account, also provide "Tax ID #".

Please provide "E-mail address" of the billing contact. This will only be used to contact you on issues related to your account.

ACTIVATION INFORMATION:

The Globalstar Phone Number(s) will be filled in by SPD.

We recommend that you select the Free Voice Mail option, this is free with the Evolution plan. If you select voice mail, the VM Time Zone allows you to select the time zone used by the voice mail system.

SERVICE PAYMENT INFORMATION:

Select the payment method you prefer. If you wish to provide a company purchase order, enter the PO number and fax the PO along with the Satellite Service Agreement form.

SUBSCRIBER SIGNATURE:

Please don't forget to sign the form.



Satellite Phones Direct, LLC

Customer Information

**Required field*

*Name: _____

Company Name: _____

*Phone: _____

Fax: _____

*Email: _____

Cell: _____

*Billing Address:

Shipping Address *(if different from billing address):*

Credit Card Info:

Visa Mastercard AmEx Discover

*Name on Card: _____

*Card Number: _____

*Exp Date: _____ *CVN: _____

*Cardholder Signature: _____

Terms and Conditions:

All sales of Globalstar GSP-1600 units (including the To Go kit and bundle) are final. No returns, refunds or exchanges are allowed other than those provided for under the manufacturer or SPD warranty. The discounted pricing is only available for units that are activated with Globalstar service at the time of purchase. Satellite Phones Direct (SPD) will submit the service activation request to Globalstar on behalf of customer. The airtime service agreement is between customer and Globalstar, and all service fees except the activation fee will be billed to customer by Globalstar. SPD has no control over, and makes no guarantees related to the availability or quality of service or service coverage areas. Customer understands that the current Globalstar network has significant gaps in coverage, and that SPD cannot guarantee that Globalstar will continue to provide service.

I agree that I have read and understand the SPD terms and conditions above as well as the *Globalstar USA Satellite Service Agreement* (available at www.satellitephonesdirect.com/pdf/globalstar_service_agreement.pdf) and agree to be bound thereby. I understand and agree that a facsimile or email of scanned signed agreement shall be valid and binding for all purposes.

Authorized Name (please print clearly)

Authorized Signature

Date Signed



Satellite Phones Direct, LLC

Globalstar Sales Order

Qty	Product Description	Unit Cost	Total
Closeout Sale (activation required):			
	Globalstar GSP-1600 Satellite Phone - Used	\$149	
	Globalstar GSP-1600 Emergency To Go Kit – - GSP-1600 Phone - Used - Pelican 1200 Case	\$199	
	Globalstar GSP-1600 Bundle – - GSP 1600 Phone - New - GCK-1410 Hands-free Vehicle Kit - CLA-1600 Auto Cigarette Lighter Adapter - GDK-1100 Data Kit	\$399	
	CLA-1600 Auto Adapter(when purchased with one of the above)	\$20	
Accessories for GSP-1600:			
	High Capacity Lithium Ion Polymer Battery Pack	\$119.99	
	Universal Travel Charger	\$119.99	
	North American A/C Wall Charger	\$49.99	

	Pelican 1200 Case	\$59.99	
Shipping Method (FedEx):			
	Priority Overnight (by 10:30am next business day)	\$59	
	Standard Overnight (by 3:30pm next business day)	\$42	
	2-day (by 4:30pm, 7:00pm residential second business day)	\$29	
	Express Saver (by 4:30pm third business day)	\$20	
Subtotal:			
Please select state <small>(Georgia residents add 6% sales tax):</small>			
	Activation Fee <small>(Required for each GSP-1600 unit):</small> \$50		
Total:			

I authorize the items above to be charged to my credit card.

Signature: _____

Date: _____



GLOBALSTAR USA Satellite Service Agreement

Date: _____
Time: _____

SPD Customer Care
+1.770.449.6826
+1.888.684.3323
Fax: +1.770.449.6828

cs@SatellitePhonesDirect.com
www.SatellitePhonesDirect.com

Distributor ID: _____ Distributor Name: _____ Lead # (if applicable): _____
Sales Professional Name: _____ Sales ID #(Optional): _____
Salesperson Phone: _____ Fax or E-mail: _____
Existing Globalstar USA Account or Satellite Phone #: _____

BILLING RESPONSIBILITY Business Personal Gov't (non-GSA, GSA must use GSA form)

Consumer Billing Contact: First: _____ Last Name: _____

Business Name: _____

PHYSICAL ADDRESS

Street Address: _____ **City:** _____

State/Prov./Is: _____ ZIP/Postal: _____ Country: _____

BILLING ADDRESS: Same as above Federal Tax Exempt (must provide documentation)

Street Address: _____ City: _____

State/Prov./Is: _____ ZIP/Postal: _____ Country: _____

Business Phone: _____ Home Phone: _____ Fax: _____

Date of Birth: _____ Social Security/Tax ID #: _____

Driver's License/ID/Passport (circle one) #: _____

Employer: _____ Industry Segment: _____

E-mail address: _____ Reason for purchase: _____

(Email address is mandatory to use the Quick Locate Service)

How did you hear about us? Web Site Advertisement Direct Mail Trade Show Friend Other _____

ACTIVATION INFORMATION

Quick Locate ESN: _____

Globalstar Phone Number: _____ ESN: _____

Service Plan Name: Evolution Plan Phone User's Name: _____

FREE Voice Mail (\$7.95/mo on Freedom50/Liberty 600) VM Time Zone: _____

Promotion Information Notes: _____

There is no monthly access charge for call forwarding services. Usage will be rated at \$0.15/min USD plus applicable international long distance charges.

FAX SERVICE (1600) One Time/\$50 - \$39.95/Month

FAX SERVICE (2900) One Time/\$50 - \$39.95/Month Activation Dept. Use Only

QUICK LOCATE SERVICE (Simplex) One Time/\$35 - \$34.95/Month Sentinel AXTracker

(Please provide email address in Billing Address above)

TEXT E-MAIL VIA FAX OPTION — FREE E-mail Address / Activation Dept. Use Only

USING E-MAIL VIA FAX MAY GENERATE SPAM. GLOBALSTAR USA IS NOT RESPONSIBLE FOR SUBSCRIBER'S USE OF THIS OPTION.

SERVICE PAYMENT INFORMATION (Billing & Payments in U.S. Dollars)

Automatic Credit Card (Preferred) Standard Billing P.O. Number if applicable: _____

Card Number: _____ Exp Date: _____ Name on Card: _____

Direct Debit (US Banks only, except Bank of America) Saving Checking (Voided check required)

Routing Number _____ Account # _____ Bank Name: _____

BY SIGNING THIS FORM, YOU'RE AGREEING TO THE GLOBALSTAR USA, LLC TERMS AND CONDITIONS FOR GUSA SERVICE, INCLUDING ANY SERVICE PURCHASED WITH A RENTAL UNIT, THAT IS USING THE GLOBALSTAR SYSTEM (GLOBALSTAR USA SATELLITE SERVICE AGREEMENT) AND/OR ANY THIRD PARTY SYSTEM (RESALE SATELLITE SERVICE AGREEMENT). A \$50 ACTIVATION FEE, \$50 SERVICE PLAN CHANGE FEE, AND AN EARLY TERMINATION FEE MAY APPLY .

Subscriber Signature: _____